



MILTON ABBEY

HISTORIC CHURCH & LANDSCAPE

Privacy Policy Milton Abbey Heritage Trust

Privacy

In accordance with data protection legislation, Milton Abbey Heritage Trust is committed to protecting the privacy of the personal information of visitors using this Site.

What and when we collect

We may collect personal information such as your name, contact information eg: post code and demographic information, preferences and interests (the "Personal Data"). Your Personal Data is collected when you contact us, request information, make a booking, purchase items (including tickets) or support us. Note that the credit card information you give for any online transaction via our secure webpage or agent eg: Eventbrite is used solely for the purpose of processing that transaction.

Consent to collect your Personal Data and what we do with it

By using our sites and or services you hereby agree that your Personal Data may be collected and processed by us (and stored by our designated data collection agency) for the following purposes:

- processing your requests;
- providing you with our newsletter and other information by email or other means;
- providing you with information about our products and services or those of other parties we think you may find interesting;
- providing a personalised service;
- maintaining accounts and records;
- statistical analysis and conducting market research surveys;
- assessing and evaluating the use that is being made of the Site;
- information and databank compilation and administration.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use

your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

Controlling your Personal Data

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to give personal information you will be given the option to 'opt in' to receiving marketing information from Milton Abbey Heritage Trust;
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at: info@maht.org.uk You have the right to ask in writing for a copy of the information we hold about you (for which we may charge a fee) and to correct any inaccuracies in your information.

How we use cookies

When you visit any of our web sites, we automatically send your computer tiny text files called "cookies" some of which are integral and essential for the operation of the Site and others which allow us:

- to recognise you during that visit (a session cookie) or for future visits (a permanent cookie);
- to monitor Site usage and performance allowing us to improve your user experience and assess the Site's performance.

Our use of the cookie is limited to your activities within our Site and does not have any other effect on your computer or your other activities on the internet. A cookie cannot be used to identify you personally and does not give us access to your computer or any information about you, other than the data you choose to share with us. Please note that we do not disclose information stored in your cookies to third parties.

When you visit the Site, if your browser is using the standard settings and it is accepting cookies, you are giving consent for cookies on the Site to be stored on your computer. If you do not wish to accept cookies you can do so by adjusting the settings on your browser. AboutCookies.org provides a guide to how you can do this on the most commonly used browsers. If you do decline cookies,

however, some features of our Site and most others may not be available to you and some pages may not display properly.

We also invite you to become a member of our Abbey Community via our Timecounts site. This site will automatically ask you to confirm that you are the owner of the email address you have used and that you wish to opt in to our service.

Each email you receive from us will contain a link which can be used by you to opt-out this relationship if you wish, but please bear in mind that once you have done this we will securely destroy any paper records and delete digital records of your contact details and will no longer hold your information or be able to contact you.